Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: ORI-Unit #10 (DDDH)	CHAPTER 89
Address: 64-1498 Kamehameha Hwy, Wahiawa, Hawaii 96786	Inspection Date: July 19, 2019 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS No Clorox available for sanitizing the dishes.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The caregiver was given clorox on July 19, 2019.	

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§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS No Clorox available for sanitizing the dishes.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Advised the caregiver that in the future if her supply of clorox is getting low, she must ask the office or the supply person so she can be given clorox on time. The assigned case manager will check all the houses at least once a month to ensure all houses has clorox to use at all times.	07/19/19

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§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Caregiver's belongings (5 boxes and one suitcase) stored in resident's bedroom by the kitchen.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The boxes with caregiver's belongings that were placed in the resident's room were taken out and was returned to caregiver's room.	07/19/19

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		Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Caregiver's belongings (5 boxes and one suitcase) stored in resident's bedroom by the kitchen	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
1	Advised the caregiver that in the future, although there was no resident using the room, she should not store her belongings in any residemt's room. The assigned case manager will check the houses at least once a month to ensure that the caregiver will not store her personal belongings in any of the resident's room.	07/19/19
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	§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Caregiver's belongings (5 boxes and one suitcase) stored in resident's bedroom by the kitchen.	\$11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Caregiver's belongings (5 boxes and one suitcase) stored in resident's bedroom by the kitchen. USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Advised the caregiver that in the future, although there was no resident using the room, she should not store her belongings in any residemt's room. The assigned case manager will check the houses at least once a month to ensure that the caregiver will not store her

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(1) Medications: All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms. FINDINGS Latanoprost, Guaifenesin-Codeine, and Timolol were stored on refrigerator door unsecured.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The caregiver was given a box with padlock to store all medications that needs to be refrigerated. Her personal medication were taken out from the refrigerator.	07/22/19

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§11-89-14 Resident health and safety standards. (e)(1) Medications: All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms. FINDINGS Latanoprost, Guaifenesin-Codeine, and Timolol were stored on refrigerator door unsecured.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future the caregiver will be given a medication box with lock to be stored in the refrigerator for medication that need refrigeration. The caregiver was advised not to leave any medication unsecured in the refrigerator. The case manager will check all medications at least once a month to ensure that if a medication needs to be refrigerated that there is a box with lock for these medications.	07/19/19

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(1) Medications: All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Bismatrol belonging to non-resident stored on refrigerator door unsecured.	The Bismatrol belongs to the caregiver was taken out the day the monitor was here.	07/19/19

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§11-89-14 Resident health and safety standards, (e)(1) Medications: All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms. FINDINGS Bismatrol belonging to non-resident stored on refrigerator door unsecured.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future the PC and/or CM will check the home at least once a month to ensure there is no unsecured medication inside the refrigerator. The caregiver was given a separate box with lock to lock her own medication inside the refrigerator.	11/29/19	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 - No documentation in progress notes reflecting activity recommendation outlined in ISP dated March 21, 2019 of "exercise activity for 30mins daily".	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The deficiency has been corrected, attached for your review is the form where the caregiver is documenting the resident's daily activity.	

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S11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 - No documentation in progress notes reflecting activity recommendation outlined in ISP dated March 21, 2019 of "exercise activity for 30mins daily".	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? The caregiver was advised to document the client daily activity in the monthly observation, although there is a recreation form to document clients daily activity, she was advised to also document in the monthly observation. The PC will continue to check the monthly observation at least once a month to ensure all activities of the client are being documented in the monthly observation form.	07/19/19	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(7) During residence, records shall be maintained by the caregiver and shall include the following information: Recording of resident's weight at least once a month, and more often when requested by a physician; FINDINGS Resident #1 - No documented monthly weight for June 2019.	Correcting the deficiency	Date
	after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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\$11-89-18 Records and reports. (b)(7) During residence, records shall be maintained by the caregiver and shall include the following information: Recording of resident's weight at least once a month, and more often when requested by a physician; FINDINGS Resident #1 - No documented monthly weight for June 2019.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Advised the case manager not to forget to log down the resident's monthly weight. The PC will assist in checking that the necessary documentation is completed.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-19 Nutrition. (d) Foods shall be stored in covered containers. FINDINGS A half tomato was stored in refrigerator uncovered.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The caregiver placed the tomato inside a container with lid.	07/19/19

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§11-89-19 Nutrition. (d) Foods shall be stored in covered containers. FINDINGS A half tomato was stored in refrigerator uncovered.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Advised the caregiver that any left over food should be placed in a container with cover. The case manager will check each DDDH at least monthly to ensure all food are properly handled.	07/22/19

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-19 <u>Nutrition.</u> (e) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
<u>FINDINGS</u> Thermostat in kitchen refrigerator showed 50 degrees F.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	The thermostat has been replaced, because the thermostat was given inaccurate readings and needed to be replaced.	07/23/19
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§11-89-19 <u>Nutrition.</u> (e) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Thermostat in kitchen refrigerator showed 50 degrees F.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Advised the caregiver that in the future when the thermostat is broken or the reading is not accurate, let the case manager know so the CM can purchase a new one. The new thermostat reading is now accurate.	07/19/19
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-19 <u>Nutrition</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches, and all other poisons shall be properly labeled and securely stored apart from any food supplies.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Two (2) open bottle (Tequila and Rum) and one (1) unopen jar (Umeshu) of alcohol beverage left unsecured on the kitchen counter top.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
`	The 2 open bottle of Tequila and Rum were removed form the home including the unopen jar of Umeshu. When asked the caregiver if she owns those wine, she said "no" somebody just gave her.	07/19/19
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§11-89-19 Nutrition. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches, and all other poisons shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>		
FINDINGS Two (2) open bottle (Tequila and Rum) and one (1) unopen jar (Umeshu) of alcohol beverage left unsecured on the kitchen counter top.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?		
	Wine or any other alcohol are not allowed in the homes (this is in our policy). Caregivers are not allowed to drink when on duty.		
	The PC will check the home at least once a month to ensure there is no alcoholic beverages inside any DDDH.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-89-19 Nutrition. (I) Special diets shall be provided for residents when ordered by a physician. Caregivers who have not received special diet training may not accept residents requiring special diets until trained by a qualified dietician or nutritionist. FINDINGS Resident #1 — Special diet "limit portions and second servings to support weight control. Goal is for weight #165 or less at next review" last renewed on May 5, 2019. However, no special diet menu available for review.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, the menus for client who has special diet have been revised and separated from the regular diet menus to meet the client diet order/nutritional assessment.	07/21/19	
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Licensee's/Administrator's Signature:
Print Name: Susanna F. Cheung, President/CEO
Date: September 09, 2019
Licensee's/Administrator's Signature:
Print Name: Susanna F. Cheung, President/ØEO
Date: 12/02/2019